

# Parental controls guide

# EE mobile guide

## Parental Controls information

### Type of guide

Broadband & mobile networks

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### Features and Benefits

Content Lock on EE helps to keep your children safe online by blocking 18-rated content. There are three settings Strict, Moderate and Off, by default, it is set to Moderate.

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### What specific content can I restrict?



Apps Access



Browser Access



Chatting



In App purchasing



Innapropriate content



Media streaming



Online games



Search engines



Social networking

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### What do I need?

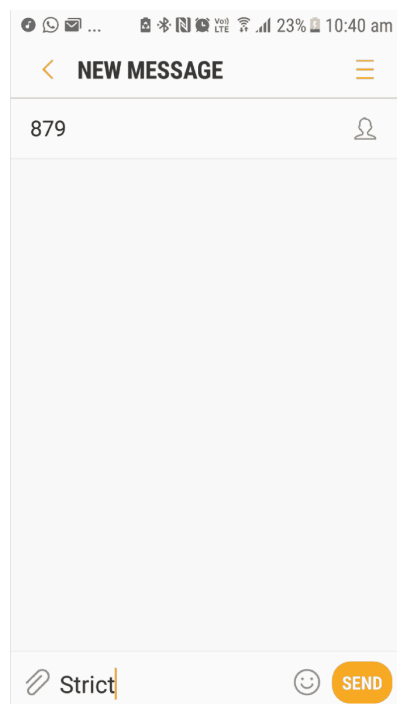
A credit card to verify you're over 18. An EE account (Email address and Password)

# EE mobile guide

## Step by step guide

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Turn on Content Lock via text by simply texting 'Strict' or 'Moderate' to 879. Or call 1818 from your child's phone.

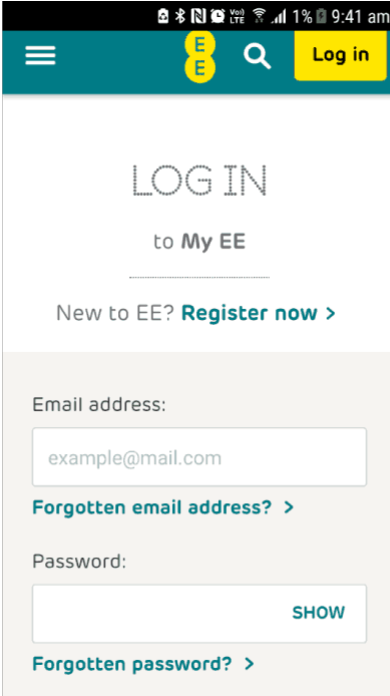


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## Step by step guide

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Alternatively, you can go to My EE site or use My EE app to log into your child's account – if you haven't registered you can here



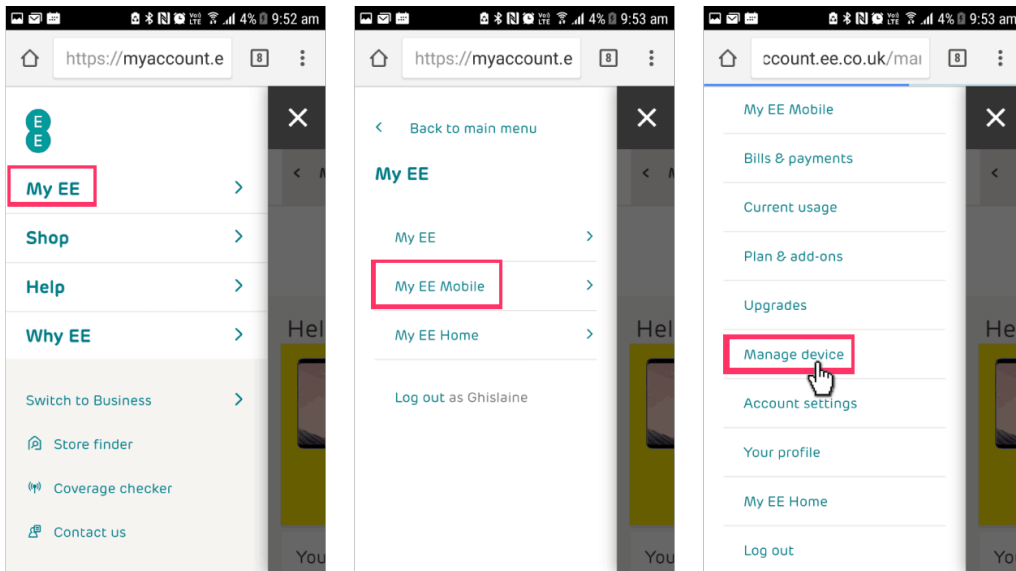
The screenshot shows the mobile app interface for logging into a My EE account. At the top, there is a teal header with a menu icon, the EE logo, a search icon, and a yellow 'Log in' button. The main content area is white and features the text 'LOGIN to My EE' in a large, grey font. Below this, there is a link for 'New to EE? Register now >'. The login form is set against a light grey background and includes an 'Email address:' label, a text input field containing 'example@mail.com', and a link for 'Forgotten email address? >'. Below the email field is a 'Password:' label, a text input field, and a 'SHOW' button. At the bottom of the form, there is a link for 'Forgotten password? >'. The top status bar of the phone shows various icons, signal strength, '1%' battery, and '9:41 am'.

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In the navigation panel click on 'My EE ' and ' My EE Mobile' and then 'Manage Device'.

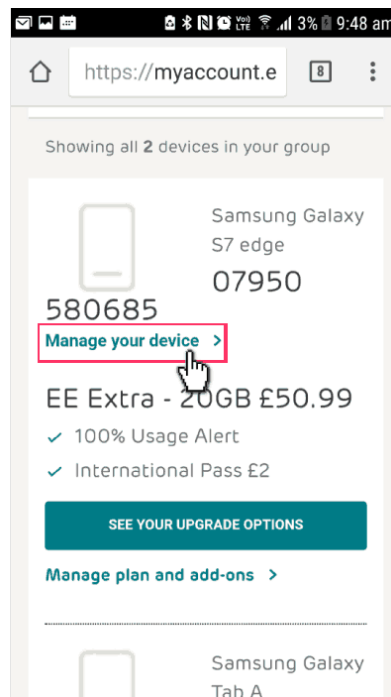


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You'll see a page with your devices listed, select 'Manage your device' under the device you'd like to set the control.



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## Step by step guide

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On the 'Data content controls' page, select the 'Moderate' or 'Strict' option to set controls. The 'Strict' setting to block adult content, social media sites, and dating sites.

